

## OUR QUALITY POLICY

### Management's Quality Policy Statement



#### **We want to obtain and keep the confidence and satisfaction of our customers.**

The high-quality standard of our products and services is a matter of course for us. The monitoring and continuous improvement of customer satisfaction is essential for our company. Therefore, our primary objective is the timely delivery of good quality products to our customers.

#### **Quality is an obligation for all employees at GfE.**

At their respective places of work, all employees of the company contribute to the implementation of our quality targets. It is therefore the responsibility of each employee, from trainee through to Managing Director, to meet all the requirements and play their part in ensuring our continuous improvement process (CIP).

**It is always cheaper to do things properly right from the start. We set ourselves the goal of zero error and consistently correct errors.**

Error prevention has priority over error correction. Errors are deviations from specifications. They increase our costs and reduce our competitiveness. Not only the error itself, but its real cause must be detected and corrected.

#### **The commitment and skills of our employees are GfE's most valuable asset.**

The quality of our work and our in-house cooperation are key to our success. Motivated employees in an optimal working environment are essential for the quality of our products. In addition to the promotion of quality consciousness, the planning of the relevant training and further education programs is therefore a permanent management task.

#### **Quality and efficiency do not contradict each other.**

For us, the error-free, economic and environmentally-friendly design of our work is essential for achieving the market-oriented quality of products and services at competitive costs.

#### **AMG TITANIUM**

GfE Metalle und Materialien GmbH  
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